

Home Name:	The Palace LTC
Home Specific Emergency Preparedness Plan	
Every licensee of a long-term care home shall ensure that the emergency plans for the home are recorded in writing.	
Last Reviewed:	7/2/2026

Assistance		
FLTCA	The home has consulted with entities that may be involved in or provide emergency services in the area where the home is located including, without being limited to, community agencies, health service providers as defined in the Connecting Care Act, 2019, partner facilities and resources that will be involved in responding to the emergency, and keep a record of the consultation:	ADDRESS: 92 Centre st Alexandria, On K0C-1A0 CALL 911 First For IMMEDIATE ASSISTANCE FROM FIRST RESPONDERS
1	911 FIRST	Coordinates:
2	On Call Manager	CALL: On Call Manager 343-585-1062
3	The POLICY provides step by step procedures for all Emergency Situations	Emergency Preparedness and Response Manual , the Binder is located second floor charge nurse (back room locked secure area)
4	First On Scene	
5	MOHLTC HOT LINE NOTIFICATION 1-855-819-0879 Received information to be provided to ED who will share with Internal and External Response teams as per policy.	Executive Director Diane Dupuis work cell 343-585-6126 personel cell 613-360-4023 Director of Care Johanne Wensink 613-577-2735 On call Manager 343-585-1062 rotation of all managers as per schedule in SP Regional Manager Andrew Lauzon 226-753-9065 Clinical Consultant Nicola Lachapelle 226-755-2409 / Davina Senior Consultant 613-430-9848 Southbridge Care VP of Long Term Care and Retirement Andrea Loft 289 244 2297 Southbridge Care VP of Operational Excellence Judy Plummer 647 539 3953 Public Health 613-933-1375 Medical Director Dr Gill (refusing to have his cell number posted) Hospital Glengarry Memorial Hospital 613-525-2022 Public Health Medical Director Dr Paul Roumetolious 613-933-1375
6	Other community agencies and health service providers Hazards And Risk The home will ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community.	EXAMPLES 1 Ontario Health 613-936-1171 2 Royal Ottawa Geri Psych services 613-361-6363 ext 8114 3 Lifelabs 1-877-849-3637 4 Medigas 613-936-0125 5 Conval Aid for Medical equip support 1-800-267-8883 HIRA is Completed and Posted in the home (Yes or No): Yes If no, complete and the document is normally posted on the Occupational Health and Safety Bulletin Board asConsultation with Resident and Family Council related to hazards and risks has taken place: RC discussion taken place March mee FC discussion took place on April 22nd 2026.
7	Emergency Plans and Policy The home has emergency plans provide for dealing with emergencies, including, without being limited to the following: Outbreaks of a communicable disease, outbreaks of a disease of public health significance, epidemics and pandemics - Pandemic Plan Fire - Code Red Violent outbursts - Code White Bomb threats - Code Black Medical emergencies - Code Blue Chemical spills - Code Brown Situations involving a missing resident - Code Yellow Loss of one or more essential services, this includes hydro, communication, telephone, call bells, et al. Every licensee of a LTC home shall ensure that the home has access to reliable communications equipment, including for the purpose of obtaining emergency assistance, at all times including in the event of a power outage. - Code Grey Evacuation - Code Green Hostage Situation - Code Purple Active Assailant - Code Silver Natural disasters and extreme weather events - Code Orange Floods - Code Orange Boil water advisories - Code Orange Gas Leak - Code Orange Community Disasters - Code Orange	Pandemic Plan has been educated and practiced July 31-2026 Code Red has been educated and practiced, Jan 21-26 Code White has been educated and practiced, Oct 28-25 Code Black has been educated and practiced, March -26-26 Code Blue has been educated and practiced, Nov 19-25 Code Brown has been educated and practiced, July 31-2025 Code Yellow has been educated and practiced, Feb 19-26 Code Grey has been educated and practiced, June 22-26 Code Green has been educated and practiced, Jan 21-26 Code Purple has been educated and practiced, Sept 26-25 Code Silver has been educated and practiced, Sept 26-25 Code Orange has been educated and practiced, April 27-26
8	Review Requirements Planned evacuations must take place at least once every three years, and licensees must keep a record of the test and any changes made to improve the plan In the event that an emergency happens, plans are to be evaluated and updated within 30 days of the event. CIS for the event would be required. Note Outbreaks would include the Debriefing Document. Entrance Binder Is Completed and reviewed Contingency Staffing Plan is Completed	5/20/2026 The home did a partial evacuation total evacuation of 2nd floor and we brought residents to the dining lounge as the secure area . Until the all clear was announced . (see full documentation details) 1. CIS IS Completed Insert most recent Date: June 30th -26 2. Home Specific Emergency Plan has been review following an event Insert most recent date: May-26 1. Completed: Yes completed reviewed annually and when needed Most recent review: June-26 1. Completed: Yes Feb-26 Most recent review: Feb-26